

# Advanced Decision Support for Smart Governance (SmartGov)



# Smart Cities

- ▶ ‘Smart Cities’ provide new ways of designing and managing public services, infrastructure, sustainable mobility, economic development and social inclusion.
- ▶ The two-way communication between citizens and urban policymakers is lacking strongly. Smart cities seek to offer decision support and two-way communication between citizens and governmental organizations.

# SmartGOV

- ▶ Duration: 2016–2019
- ▶ Internet: [www.jpi-urbaneurope.eu/smartgov](http://www.jpi-urbaneurope.eu/smartgov)
- ▶ Budget: 1.232.120 EUR

# SmartGOV Aim

- ▶ The SmartGov project aims to create new support tools that effectively incorporate Linked Open Data and Social Media into Fuzzy Cognitive Maps (FCMs).
- ▶ FCMs are a useful modelling and visualization tool for discussing policy scenarios between citizens and governments. The developed tools will be tested and implemented in four European cities.

# Consotrium

- ▶ Cyprus
  - Cyprus University of Technology
  - Interfusion Services Limited
  - Lemesos (Limassol) Municipality
  
- ▶ Austria
  - Danube University Krems
  - Active Solution AG
  
- ▶ The Netherlands
  - Delft University of Technology (TU)
  
- ▶ Spain
  - City of Quart de Poblet
  - Kenus Informática

# Involved Cities

- ▶ Pilots
  - Limassol (Cyprus)
  - Quart de Poblet (Spain)
- ▶ Supporting
  - Amsterdam (Netherlands)
  - Vienna (Austria)

# SmartGOV objectives

- ▶ Create new governance methods and supporting ICT tools
- ▶ Simulate impact of policies for urban planning in Smart Cities
- ▶ Support two-way communication with large stakeholder groups

# SmartGOV methods

- ▶ Visualization & modeling of complex problems in Smart Cities
- ▶ Fuzzy Cognitive Maps: Linked Open Data & Social Media
- ▶ Research on governance processes for urban planning



# SmartGOV results / impacts

- ▶ FCMs: Provide new decision methods, tools and guidelines
- ▶ Increase transparency and trust through visualization of decision scenarios
- ▶ Create knowledge and awareness for new policies of sustainable mobility

# FCMs

- ▶ Fuzzy Cognitive Maps are a dynamic visualization and modelling tool that enable quantitative modelling of interrelated complex problems and the simulation of behaviour of the factors underlying these problems.
- ▶ FCMs are used as a means to help decision-makers to represent complex problems by capturing and organizing the knowledge of domain experts and stakeholders in the form of a 'mental model'.

# FCMs – 2

- ▶ This model is visually depicted by an acyclic directed graph composed of nodes and edges.
- ▶ The nodes represent the **concepts** that describe a problem as perceived by domain experts.
- ▶ Concepts can have either positive or negative states and are expressed as quantities or as qualities.
- ▶ The edges that connect the nodes in the map denote **causal relationships** between these

**THANKS FOR YOUR ATTENTION!**